

## Article - Public Utilities

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§12–112.

- (a) To enforce this subtitle, the Authority may:
  - (1) hear complaints for violations of this subtitle;
  - (2) after a hearing, assess a civil penalty under § 12–135 of this subtitle; and
  - (3) reach a settlement instead of assessing a civil penalty.
- (b) (1) The Authority may:
  - (i) establish reasonable complaint filing fees and administrative fees for complaints heard by the Authority; and
  - (ii) use the services of a third party to collect civil penalties.
- (2) If the Authority determines that an individual cannot afford to pay a fee established under paragraph (1)(i) of this subsection, the Authority may exempt the individual wholly or partly from the fee.
- (c) The Authority may not assess a civil penalty against a person unless the person:
  - (1) receives reasonable prior notice of the complaint; and
  - (2) has an opportunity to be heard under § 12–113 of this subtitle.

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